



ICA Community of Practice

March 14, 2024

In Attendance: David Gabert (CMHA), Amy Laboissiere (LSCO), Deanna Presley-Roberts (LSD51), Vicki Hazelwood (BBT), Kristina Eyjolfson (CoL), Chevie-lee Mitchel (LWS&SU), Marilyn Contois (LWS&SU), Sharon Brown (SASHA), Taran Duncan (CMHA), Tina Young (LHA), Kelsey Desroche (Woods), Delores Watkins (FC)

Meeting Structure

1. Introductions
2. Land Acknowledgement
3. Presentation: Samantha Alghren – Building Safer Communities
 - Building Safer Communities Fund – Part of Public Safety of Canada, focuses its efforts on gun, gang and safety in youth. They are currently developing and working through a work plan with hopes to be operational by April 2024.
 - Team is made up of:
 - 2 Case Managers – Can support families to support youth 12-17. They support with any type of gang
 - 2 Educators – Goal is to mobilize and work alongside other services in education
 - Referrals to the team will be made through Lethbridge Police Services
 - Once operational they will be looking for groups to partner with to mobilize supports and facilitate education on the justice system.
4. Community of Practice Discussions
 - i. ICA Website Updates
 - i. Currently working through the updates on the Priority Population pages and reviewing the resources linked from pages.
 - ii. If information on programs and services are out of date please let David or Community LINKS know.
 - ii. Stabilization Updates
 - i. Have removed the Self-Referral pathway due to feedback and issues with the process resulting in people not being supported while funded or denial of applications due to incomplete applications. Individuals not attached to T2 SN now will book an appointment with Community LINKS to ensure applications are complete and supports and plans are in place prior to approval.





-
- ii. No changes at this time to the way referrals are made by T2 SN.
 - iii. CART Updates
 - i. Up to date referral tools are on the LHA website, although there is currently a waitlist for housing programs. Working through transitions as programs shift with the end of the year.
 - iv. ICA Trainings
 - i. Tier 1 Opportunities
 - Let David know if you want T1 SN training (1hr) for a broader cross section of staff at your organization.
 - ii. Tier 2
 - Next training is April 16th; focus on more scenarios and in-depth training on resources and tools.
 - iii. PSN Training Updates
 - Working alongside the Blackfoot Resource Hub to develop new training for Indigenous Priority Population & Cultural Safety Training. Will be looking to see if an extra session can be booked before summer due to the demand following the cancellation of the January session.
 - v. Presentations at the CoP
 - Let David know if you would like to present about changes or updates at the CoP.
5. Community Trends, Issues & Challenges
- i. Service Provider Update Sheet:
<https://docs.google.com/spreadsheets/d/1UYJ6uV-FC2W-IR67Pt-TPkRQ7qDFd-zE/>
(If this doesn't work, try copying and pasting into your browser)
 - ii. Round Table on Trends, Issues & Challenges
 - i. Seniors
 - LEARN funding was discontinued, and not all clients that were being supported were not able to be picked up through other programs. Currently looking for alternatives for funding. Letters available on the LSCO website to advocate for the need.
 - Amy Cook is the new team lead for the SSNs.
 - Building Brains Together is now offering programs at Nordbridge
 - ii. Indigenous
 - No updates at this time





-
- iii. Youth
 - There is now an extra case manager for youth. The Opportunity Hub is open and busy.
 - Youth are finding increased issues with finding jobs, leading to issues in food security, and being unable to break even with what jobs they do find.
 - iv. Shelter
 - Currently moving through a season of illness. Clients are going to the ICU because they are afraid of/unable to access regular healthcare supports. Nurses are at the shelter Tuesdays and Thursday but are over capacity.
 - Tax Clinics at the shelter
 - Individuals that they are seeing are very complex, and there are a number of unique challenges with the high acuity individuals. Many need medically more than the shelter can support and there is a lack of supportive living options.
 - v. General
 - Family Centre – 3 Counsellors who work out of their with a private practice are losing their subsidy, leading to some limitations in individuals ability to see them.
6. 2024 meetings from 11-12pm (second Thursday of every month)
 - i. April 11, 2024
 - ii. May 9, 2024
 - iii. June 13, 2024
 - iv. July 11, 2024
 - v. August 8, 2024
 - vi. September 12, 2024
 - vii. October 10, 2024
 - viii. November 14, 2024
 - ix. December 12, 2024

