



REFERRAL
PATHWAY

DIVERSION OUTREACH TEAM (DOT)

Canadian Mental Health Association, Alberta South Region



IS THIS PROGRAM/SERVICE FOR ME?

This program/service offers a mobile diversion response to vulnerable individuals who may be facing homelessness, mental health concerns or addictions on the streets of Lethbridge.

WHO DO I NEED TO TALK TO?

When you call, you be speaking with DOT staff.

WHAT I SHOULD KNOW ABOUT THE PROGRAM/SERVICE

Calls are triaged according to community priorities and needs, and are not responded to on a first-come first-serve basis.

Priority calls

1. Police and Emergency Services to ensure those services are available to the community
2. Service Providers & Businesses
3. Self-referrals

Due to the triage process for priority calls, you should not rely on DOT for transportation to and from appointments as you may experience a longer wait time. Service cannot be pre-scheduled.

This program/service is available for no cost.

CONTACT INFORMATION

 403-892-3707

 Mobile within the community

 admin@cmhalethbridge.ca

 <https://lethbridge.cmha.ca/>

 Monday-Friday, 7:00am-10:00pm
Weekends, 7:00am-7:00pm
Closed Stat Holidays

*Visit to find
more information*

