

WHEN SHOULD I CALL DOT?



CALL DOT

- If there is an individual sleeping in the doorway or vestibule of your business or outside
- If there is an individual needing a ride to the shelter or a verified residence
- If an individual is in a vulnerable state (for example, is intoxicated) and is in need of transportation or a wellness/safety check
- Someone in non medical distress needs to be checked on



DO NOT CALL DOT

- If there is an individual overdosing (Call 911)
- If there is an individual needing immediate medical attention (Call 911)
- If an individual needs transportation, **BUT** indicates they have other supports that can provide transportation
- If an individual needs to be removed from a residence or business (Call Police - non emergency 403.328.4444)
- If there is aggressive or threatening behavior (Call 911)

NOTE:

- If the individual denies transportation, DOT has no authority to remove them from any location. Services from DOT must be voluntarily accepted by the individual to be transported.
- DOT has the right to deny services
- In cases where services are turned down or denied, referrals may be made to The Watch, LPS, or EMS as necessary.

Monday to Friday: 7:00 am to 10:00 pm
Saturday and Sunday: 7:00 am to 7:00 pm
Closed Stat Holidays
Hours Subject to change due to weather



(403) 892-3707