



**Lethbridge ICA Community Practice
May 11, 2023**

11:00am-12:00pm Microsoft Teams

Attendees: David Gabert, Deanna PreselyRoberts, Chevie-Lee Mitchel, Kristina Eyjolfson, Brian Kosterky, Richard D, John Thompson, Coleen Beck, Ashley Killins, Dolores Watkins, Heather Mclntyre, Michael D, Amy Labossiere, Martina Stinson, Sam Machan, Anita Lethbridge, Mitch Dibben, Denise Fedunec

Regrets: Dannie Lien, Stephanie Reyes

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CSD Update- Kristina wanted everyone to know PSN Seniors Training is on May 18. Looking to go to City Council to ask for a one-time Community Access Engagement Service Fair that would occur in the fall. The goal of this fair is to align with the Reaching Home mandate by educating service providers about the coordinated access system, fostering collaboration among service providers and the decentralized intake process, promoting fair and equitable access to housing and support services, optimizing available resources, preventing homelessness, and raising awareness among service providers about the coordinated access system and how they can participate to improve outcomes for individuals and families experiencing homelessness.

CMHA Updates- David has stepped in to facilitate the meetings as Kala is no longer with CMHA. The Community Links team will be responsible in the interim for adding all ICA community events into the calendar on the website. Please reach out to Richard at (richardhb@cmhalethbridge.ca). The longer-term goal is for CMHA to have more of a moderator role and that service providers will be able to upload their own events onto the calendar to avoid a "gatekeeper" role.

Community of Practice Discussion

Referral Pathways- this is continuously evolving. There was a working group formed, what does the group want? Kala had developed a form that organizations filled in and could upload to the website--can this be reinstated again? Capacity is limited for David and Richard's team. David: The form is still available on the website and can be used. Want focus to be community driven.

Questions

Has someone used the form from the website and give me an example of what that looked like from start to finish? There is a lot of times there are barriers for people for example the provincial building is overwhelming to navigate. They indicate the program and the needs of the program in the form. Once CSD received information we look at what tier the programs below to and is useful for trainings and communication out. Any information would be put into the referral pathway. Leaving autonomy up to the service provider to decide which



service category they want their programs to be designated under. The service providers have the final review of the form before it is posted on the website.

- Richard and Denise will join the smaller working group.
- **Delores-** Refer to meeting minutes from March meeting as there was a list of members that agreed to join.

ICA Website Discussion- David, Kristina and Richard will be going through the website to clean it up. Send any feedback to David!

Presentations: is there interest in this? Yes, if it is a short presentation.

Roundtable Updates: ACTION David to set up excel timesheet to send ahead of time before meetings for organizations to fill out once he is back from holidays on May 25.

Roundtable: any pressing updates?

- **CHMA** - Send your events to Community LINKS (communitylinks@cmhalethbridge.ca) to have them posted to the ICA Website. While Richard is on holidays you can email Kristina (kristina.eyjolfson@lethbridge.ca)
- **Organization unknow? Maritza Stinson-** will send the group a poster once it is created for their event.

Upcoming Trainings: see agenda for training dates.