



LEARN CASE MANAGEMENT

Lethbridge Elder Abuse Response Network (LEARN)

IS THIS PROGRAM/SERVICE FOR ME?

This program/service responds to complaints or concerns of elder abuse for older adults (60+) within the City & County of Lethbridge.

WHO DO I NEED TO TALK TO?

If you call, you will talk with the LEARN Case Manager.

WHAT I SHOULD KNOW ABOUT THE PROGRAM/SERVICE

This program/service occurs in-person and over the phone. The LEARN Case Manager makes contact with suspected victims and arranges a home or office visit.

The LEARN Case Manager:

- Assesses risk
- Supports in creating a safety plan
- Assists in determining needs and setting goals
- Provides emotional support
- Consults with other professionals
- Completes referrals to organizations
- Provides follow up support

This program/service is available for no cost.

Accessing this program/service is dependent on urgency and caseload capacity.

CONTACT INFORMATION

403-394-0306

500 11 St. S

🔀 learn@lethseniors.com

<u>https://lethseniors.com/support-services/learn-lethbridge-elder-abuse-response-network/</u>

Monday-Friday, 8:00am-4:30pm