



REFERRAL  
PATHWAY

# SENIORS SYSTEM NAVIGATORS (SSN)

Seniors Community Services Partnership



## IS THIS PROGRAM/SERVICE FOR ME?

This program/service is for residents of Lethbridge who are 60+ or older needing support navigating various services, with a focus on prevention and early intervention.

Information about available senior resources can be accessed by all community members.

## WHO DO I NEED TO TALK TO?

If you call, you will ask for the Seniors System Navigator Intake worker.

## WHAT I SHOULD KNOW ABOUT THE PROGRAM/SERVICE

This program/service occurs in-person and over the phone. Walk-in times are available at either LSCO or Nord-Bridge Seniors Centre. Times are posted on the ICA calendar to reflect most current schedule. Individuals can call to access and professionals are encouraged to submit the referral form.

This program/service is available for no cost.

Typically, you are able to access the program/service within 3-5 business days. Being assigned to a specific Seniors System Navigator will depend on program capacity and individual needs.

## CONTACT INFORMATION

 403-329-1544

 500 11 St. S

 intake@lethseniors.com

 <https://lethseniors.com/seniors-systems-navigator/>

 Monday-Friday, 8:00am-4:00pm

*Visit to find  
more information*

